

dermalogica PRO

complimentary product program for experts
criteria for select 2025 product innovations.

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As an Expert, you unlock a host of exclusive benefits, designed to elevate your professional journey. Enjoy greater knowledge, increased profits, and enhanced recognition. Among these advantages, gain first access to key product innovations, ensuring you stay at the forefront of your field. Review the eligibility requirements below to qualify for this reward.

1. Address: Ensure we have your correct mailing address on file by reaching out to one of our Education Guidance Team members at 1-888-29-25277 (CLASS) or idi.corporate@dermalogica.com.

2. Status: Attain Expert status at least one month before the designated product launch.

- a) How do I verify my Expert status?
 - Log-in to SkinStudy: <https://pro.dermalogicalearning.com/>
 - Click on pathway.
 - You should see your expert badge here.
- b) How can I find out which product innovations have been chosen for this program?
 - They will be preceded by a Livestream Innovation Event from Corporate.

The screenshot shows the SkinStudy website interface. At the top, the navigation bar includes 'home', 'book now', 'library', 'pathway', 'dermalogica PRO', and 'Sarah Samarah'. Below this, a dark banner reads 'my education pathway - licensed expert'. A yellow arrow points to the 'pathway' link in the navigation bar. On the left side, there are three menu items: 'my transcript', 'employees' status', and 'my badges'. A yellow box highlights a circular badge that says 'dermalogica expert'. To the right of the badge, there is a congratulatory message: 'Congratulations! You have successfully achieved Dermalogica Expert status, a prestige accomplishment possessing our highest level of skin care expertise. In recognition of your achievement, we will reward you a branded apron, pin, and framed certificate. These can be worn on the retail floor and displayed in your treatment space to showcase your knowledge. Additionally, you will receive an email notification with instructions for claiming your digital badge to represent your skills online.' Below the message is a 'Book Now' button. On the far right, there is a photo of Sarah Marshall holding a framed certificate that says 'dermalogica expert Sarah Marshall'.

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3. Employment: Employed and linked to an active account

a) How do I check what account I am linked to?

- Log-in to SkinStudy.
- Click on your name.
- Select My Account
- The account you are linked to is shown next to “Employer Name.”
- To update/add your account, please [contact us](#).
- **dermalogica Employees are not eligible.**

The screenshot displays the 'my account' page for Sarab Samarah. The page header includes the 'skinstudy dermalogica PRO' logo and navigation links: home, book now, library, pathway, dermalogica PRO, and Sarab Samarah. A dropdown menu for Sarab Samarah is open, showing 'my account' and 'logout' options. A yellow arrow points to the 'my account' option. Below the header, the page title is 'my account'. A breadcrumb trail shows '< back | my dashboard > my account'. The main content area features a profile card for Sarab Samarah with a purple circular logo containing the letter 'S'. To the right of the profile card is a table of user information:

Full name	Sarab Samarah
Email	sarab.samarah@dermalogica.com
Groups	Dermalogica Expert, Professional Skin Therapist, Salon Services, ULTA, Education Employee, Test Internal
Timezone	America/Los_Angeles
Employer name	Ulta Beauty

The 'Employer name' field is highlighted with a yellow box. The footer of the page includes the 'dermalogica PRO' logo, contact information (910) 900-4000, headquarters address (1535 Beachey Placo, Carson, CA 90746), and social media links for Facebook, Instagram, YouTube, and Twitter. There are also links for 'Legal' and 'Do not sell my info'.

4. Education: Complete 2 workshops in **2024***

Workshops are led by a live instructor and can be in-person or via d streaming. This excludes online courses (courses that are self-paced). Please see the list of [eligible workshops](#) in the Appendix.

a) How do I check my class history?

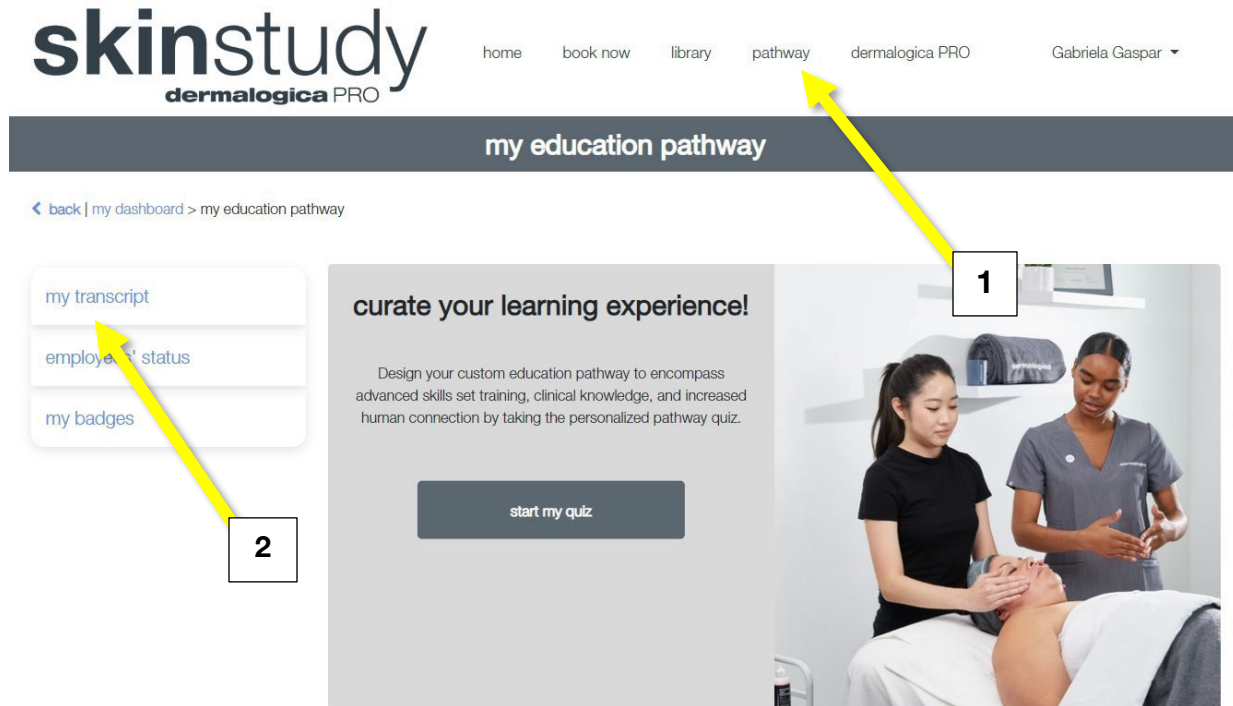
- Log-in to SkinStudy.
- Go to pathway.
- Go to my transcript.

b) I know I've completed those classes, why aren't they on my transcript?

- Please [contact us](#) for assistance.

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5. Contact Us: Our Education Guidance Team is dedicated to assisting you with any information regarding eligibility.

Contact Information:

Phone: 1-888-29-25277 (CLASS)

- Monday to Friday, 6 AM to 4:30 PM PST

Email: idi.corporate@dermalogica.com

- We aim to respond within 48 hours. Emails will be answered in the order they are received.

For urgent matters, please call our hotline for immediate assistance.

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APPENDIX: Eligible Workshop List. Experts must have completed at least two workshops from the eligible workshops listed below. Please note that additional workshops may be added throughout the year. Students are encouraged to stay informed about potential new eligible workshops by reaching out to our Education Guidance Team.

eligible workshop list
discover dermalogica's newest innovation + service - in person
expert preview – advanced pro pen techniques – d streaming
exploring SkinStudy - d streaming
franchise focus - d streaming
franchise focus - in person
get started with dermalogica - d streaming
get started with dermalogica - in person
hand & stone core training - d streaming
hand & stone core training - in person
lavida massage core training – d streaming
lavida massage core training – in person
light energy masque - d streaming
light energy masque - in person
massage heights core training - d streaming
massage heights core training - in person
medspa: advanced service techniques - d streaming
medspa: advanced service techniques - in person
medspa: advanced pro pen techniques – d streaming
medspa: advanced pro pen techniques – in person
medspa: Pro Peel Collection - d streaming
medspa: Pro Peel Collection - in person
meet pro pen - d streaming
partnership instructor onboarding - d streaming
partnership school instructor summit - in person
pro bright - d streaming
pro bright - in person
pro bright - pop up
pro calm - d streaming
pro calm - in person
pro calm- pop up
pro clear - d streaming
pro clear - in person
pro clear - pop up
pro dermaplaning certification - d streaming
pro dermaplaning certification - in person
pro dermaplaning certification – pop up

eligible workshop list
pro firm fascia massage practical - in person
pro microneedling certification - d streaming
pro microneedling certification - in person
pro microneedling certification - pop up
pro micropeel - d streaming
pro micropeel - in person
pro nanoinfusion/luminfusion certification - in person
pro nanoinfusion/luminfusion certification - d streaming
pro nanoinfusion/luminfusion certification – pop up
pro power peel - d streaming
pro power peel - in person
pro power peel – pop up
pro power peel eye lift – d streaming
pro power peel eye lift – in person
pro retinol - d streaming
pro retinol - in person
pro skin fundamentals - d streaming
pro skin fundamentals - in person
pro skin treatment - d streaming
pro skin treatment - in person
pst summit: retinol 101
science behind sensitive skin – d streaming
touch therapy: lymphatic clearing - in person
touch therapy: pressure point - d streaming
touch therapy: pressure point - in person
touch therapy: pressure point – pop up
touch therapy: targeted neck and shoulders - d streaming
ulta advanced spring training - d streaming
ulta advanced spring training - in person
ulta advanced fall training – d streaming
ulta advanced fall training – in person
virtual innovation event april 2024
virtual innovation event january 2024
virtual innovation event july 2024
what's new with dermalogica - in person
what's new with dermalogica - pop up

pro firm - d streaming
pro firm - in person
pro firm - pop up

comienza con dermalogica – d streaming
enfoque en franquicias – d streaming